

# New CAPX Registration

To register for Customer Accessible Parts Express (CAPX) please go to [www.cranecare.com](http://www.cranecare.com) and the CraneCare Portal login shown below will appear in the bottom left corner of the screen.

**Welcome**      **Sign Up**      **Login**

Login  
Name:


Password:

**Forgot Password?**

Click on Sign Up and the screen below is displayed.

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**Wherever, Whenever, Whatever. We're There™**




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Select An Item and be redirected to the applications Sign Up Procedure

Select CAPX in the selection box and click “Sign Up Now” and the screen below is displayed.



**Customer Accessible Parts eXpress**



**To register you must complete the following steps.**

**Step 1.** Enter your email address. This will be used to send your login information to you. If you do not enter a valid email address you will not receive your login information and will not be able to use this system.

**Step 2.** You will be presented with a screen to enter your address and phone number. You may also enter shipping and billing information.

**Step 3.** Lastly, you must then read and accept the Terms and Conditions. After these steps are completed your account will be submitted for review and activation. Once your request is reviewed and approved, your login information will be e-mailed to you and you can begin using the CAPX catalog database.

**New User Signup (e-Mail Address required)**

Enter Your e-Mail Address:

Input your email address and click “Submit E-Mail Address” and the screen below is displayed.

E-Mail:

(Items marked with a \* are required)  
(Items marked with a \*\* are required if in the USA, Australia, Canada, Mexico or Brazil)

\* Company Name:

**Customer Data**

\* Country:

\* Address:

\* City:

\*\* State/Province:   
\*\* County/State:

\* Phone:  Fax:

\* Contact First Name:  Last Name:

**Customer Billing Data**

Country:

Address:

City:

State:  ZIP:

Contact:

**Customer Shipping Data**

Country:

Ship To:

Address:

City:

State:  ZIP:

Fill out the registration form and click submit to see the terms and conditions screen shown below.

**Terms and Conditions**

Please review the manitowocranecare.com® Web site Terms of Access. All access to and use of this Web site is governed by these terms. Entering into this Web site indicates that you have reviewed the Web site Terms of Access and have agreed to be bound by these terms.

**DISCLAIMER**  
All information provided on this Web site is subject to change without notice. While efforts have been made to make this Web site helpful and accurate, due to the open nature of this Web site, and the potential for errors in the storage and transmission of digital information, manitowocranecare.com does not warrant the accuracy of the information obtained from this Web site. ALL MATERIALS POSTED ON THIS SITE ARE "AS IS" AND WITHOUT WARRANTIES EXPRESS OR IMPLIED. manitowocranecare.com DISCLAIMS ALL WARRANTIES INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE to the fullest extent permissible by law. manitowocranecare.com DOES NOT WARRANT THAT FUNCTIONS CONTAINED ON THIS SITE WILL BE UNINTERRUPTED OR ERROR-FREE, THAT DEFECTS WILL BE CORRECTED, OR THAT THIS SITE OR THE SERVER ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. manitowocranecare.com DOES NOT WARRANT OR REPRESENT THE USE OF THE MATERIALS ON THIS SITE IN TERMS OF THEIR CORRECTNESS, ACCURACY, RELIABILITY, OR OTHERWISE.

**ACCESS AND USE OF INFORMATION**  
Access to this Web site is limited to viewing the linked Web pages solely for legitimate

Read the terms and conditions and click “I Accept” or “I Do Not Accept”. Selecting “I Do Not Accept” will stop the registration process. Selecting “I Accept” will display the screen below and send you a welcome email.



**Customer Accessible Parts eXpress**



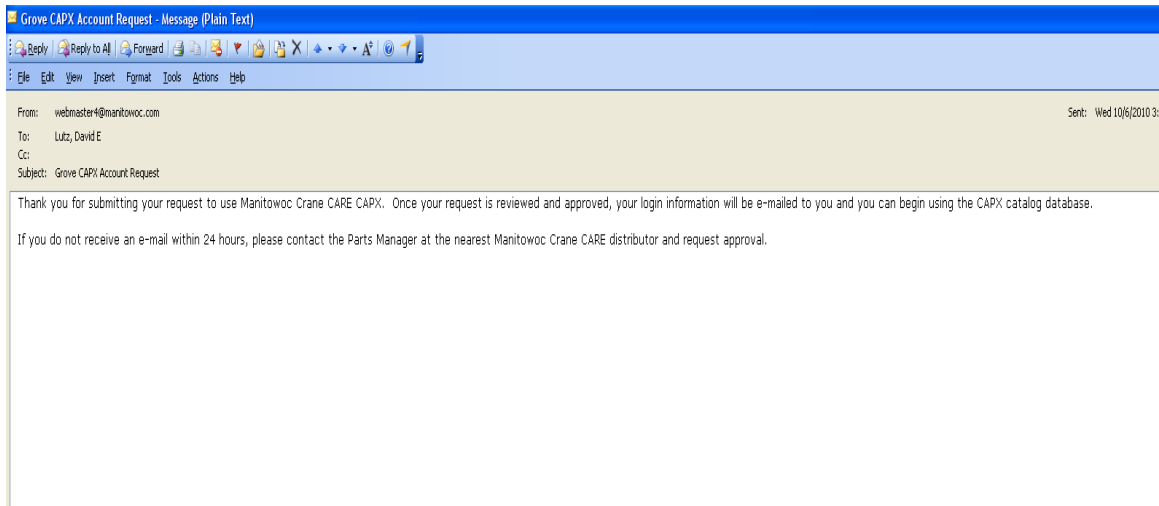
#### Customer Signup Complete

Congratulations! You have successfully completed the Signup procedure.

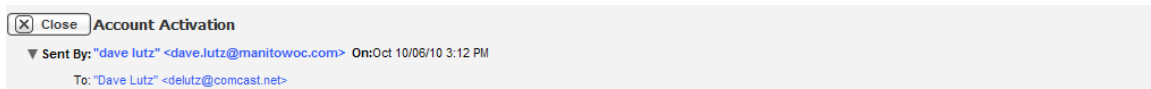
Your account has been submitted for approval. Once your request is reviewed and approved, your login information will be e-mailed to you and you can begin using the CAPX catalog database.

If you do not receive an e-mail within 24 hours, please contact the Parts Manager at the nearest Manitowoc Crane Care distributor and request approval.

The email body of the welcome email is shown below.



A CAPX administrator will then need to activate your account. If you receive an email stating that your account was deactivated please contact your local Manitowoc CraneCare Dealer. If your account is activated then you will receive an email similar to the one below.

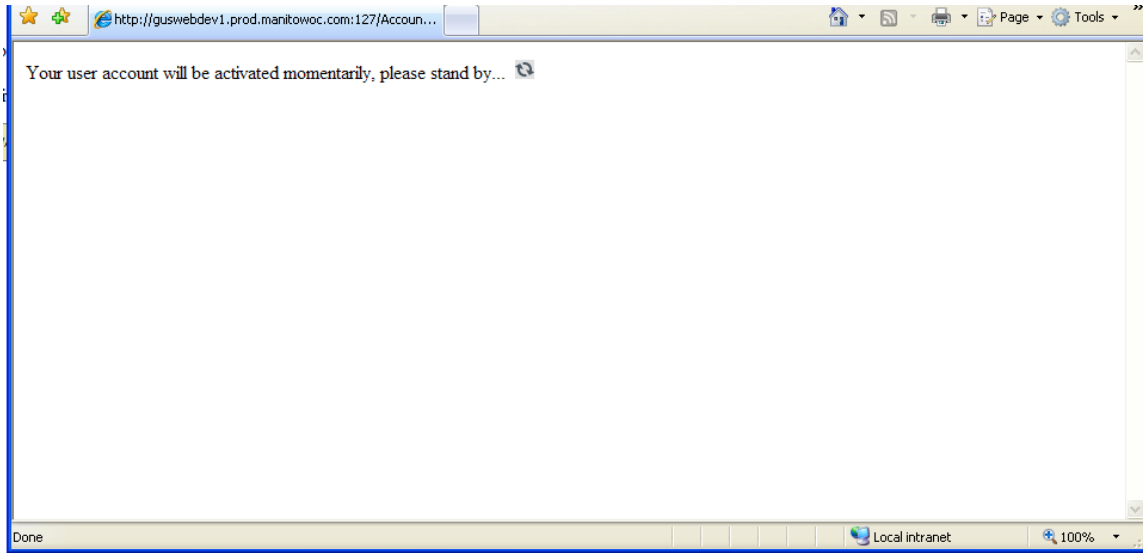


Dear Dave Lutz:

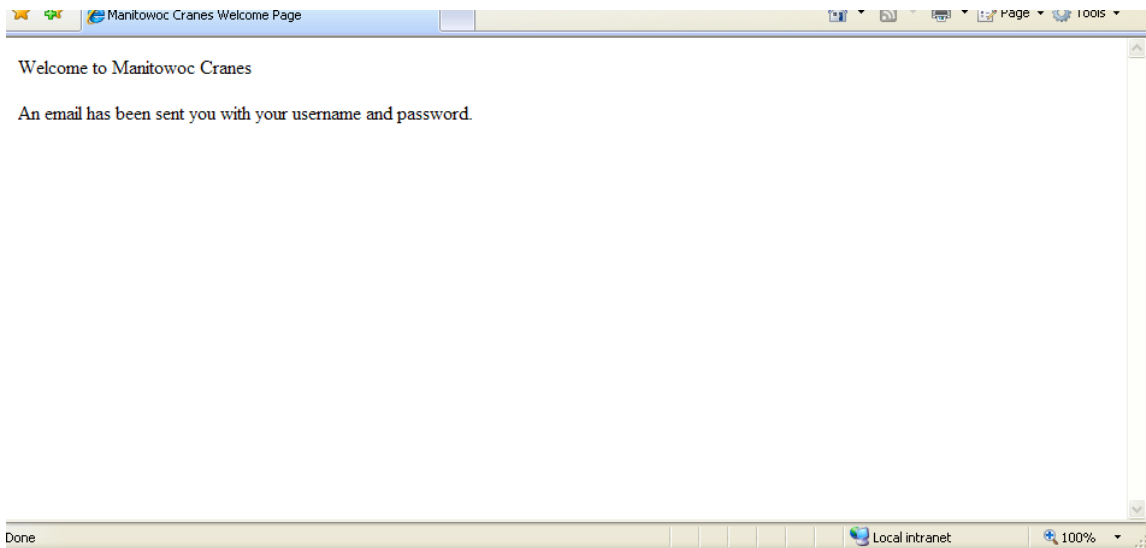
Welcome to the Manitowoc CraneCare Portal.

Please click [here](#) to activate your account.


Click on “here” and following web site screen will appear.



When the process is completed and your account is successfully activated the following screen will appear.



And you will receive an email with a temporary password as shown below.

 Close **Welcome Message**

▼ Sent By: "dave lutz" <dave.lutz@manitowoc.com> On: Oct 10/06/10 3:22 PM

To: "Dave Lutz" <delutz@comcast.net>

Dear Dave Lutz,

Your Manitowoc CraneCare Portal login is your email address

Your Manitowoc CraneCare Portal password is: **Dw7+iSQ8J**

You may click [www.cranecare.com](http://www.cranecare.com) to gain access to the Manitowoc CraneCare Portal.

You will be required to change your password after your first login.

Your account will lock after 3 invalid attempts.

Please see bulletin 09-01 for instructions on using the CraneCare portal.